

“ Complaints And Litigation In Anaesthesia”

Wrightington Conference Centre

28th January 2010

Programme / Registration

9:00 - 09.30	Registration and Coffee	
9:30 - 10:00	Complaints – “A patients perspective”	Lesley Boyd - Patient Relations Manager, Wigan
10:00 – 10:45	Record Keeping and Litigation	David Jones - Legal Services Manager and Inquest Liaison Officer, Wigan
10:45 – 11:15	Dealing with Difficult Patients	D Munro - Medical Defence Union
11:15 – 12:00	Dealing with Staff Complaints	Dr N Mahmoud - Consultant Anaesthetist and College Tutor Wigan
12:00 – 13:00		Lunch
13:00 – 13:45	Facing a GMC Enquiry	D Munro - Medical Defence Union
13:45 – 14:15	Litigation; A Clinical Directors View	Dr G Ghaly - Clinical Director and Consultant Anaesthetist Wigan
14.15 – 15:00	Facing the Coroner	Dr R Saad - Consultant Anaesthetist and Intensive Care Wigan
15:00 – 15:30	Preventing Litigation in Obstetric Anaesthesia	Dr R Foster - Consultant and Lead Obstetric Anaesthesia
15:30 – 15:45	Feedback and Close	

Approved for 5 CEPD points